



In
conjunction
with:



Complimentary Live CLE Webinar

**LIHBA and NAM Academy present:
Inside the Mind of a Mediator –
Avoiding Impasse and Maximizing Outcomes in Mediation
Thursday, November 17, 2022 | 6:00 p.m. ET**



Susan Hernandez, Esq.

Join Ms. Hernandez and learn how appropriate preparation, smart brief-craft, and thoughtful strategies during the mediation session — focused on the purpose, logistics and goals for the session — can not only reduce the potential for failure but maximize results.

Although mediation resolves most disputes, some mediations end in impasse. Such disappointments can usually be avoided, and positive resolutions achieved, when advocates are armed with knowledge of common mediation pitfalls and develop negotiation skills that can enhance mediation outcomes.

Event Details

To receive CLE credit, please pre-register and join via the Zoom. A link to the webinar will be sent to the email address you provide in your registration.

NAM is an accredited provider of CLE credit in New York, approved for traditional live-classroom format, as well as webinars. This course is approved for experienced and newly admitted attorneys. Attorneys will receive 1 credit in Professional Practice. For New York CLE attendance verification purposes, any course codes announced during the program must be recorded on the affirmation form available on the CLE Board website at:

https://ww2.nycourts.gov/sites/default/files/document/files/2018-03/affirmation_sample.pdf

Please e-mail your completed affirmation and evaluation form to spedersen@namadr.com in order to receive your certificate of attendance.

Please note that CLE credit can only be issued for those attendees who register and view the entire 50-minute program through Zoom.

Meet the Presenter:

Susan Hernandez, Esq. is a member of NAM's (National Arbitration and Mediation) Hearing Officer Panel. In 2022, she was voted as a Top 3 Mediator in the New York Law Journal Best Of Survey and in 2021, she was ranked the #1 Mediator in the state. She has consistently been recognized as a Top Three neutral by the New York legal community and is a strong proponent of alternative dispute resolution (ADR). She was appointed to spearhead the Mediation Pilot Program in the Bronx Supreme Court, administered by the Appellate Division, First Department, and the Bronx County Supreme Court. Her mediation experience includes a range of case types that include personal injury, real property/partition contracts, employment, discrimination, and sexual harassment matters. She is renowned for her advocacy, legal acumen and insight and is a staunch supporter of women's rights and diversity in the workplace and frequently lectures on ways to establish procedures and policies to increase the appointment of women and minorities in the courtroom and as arbitrators and mediators in ADR.

About NAM

NAM (National Arbitration and Mediation) is a full-service provider of Alternative Dispute Resolution (ADR) services – supporting clients throughout the U.S. and in major cities around the world through a highly secure suite of onsite, virtual and hybrid forums. NAM is recognized for its superb customer service, market-leading technology and an exceptional panel of arbitrators and mediators. Throughout NAM's 30-year history, the company has consistently earned prominent awards and recognitions. NAM ranks at the top of the ADR and Continuing Legal Education categories in numerous industry rankings, including the most recent surveys by the National Law Journal, Corporate Counsel and the New York Law Journal. NAM works with more than 10,000 commercial entities, including more than 50 percent of the Fortune 100. For more information, visit www.namadr.com.